IVOYANT LLC
NASA SEWP VI Ordering Guide

CATEGORY C

Solutions for Enterprise-Wide Procurement (SEWP) VI

Category C – ITC/AV Mission-Based Services | Small Business

Contract Number 80TECH26D1835

Contract Holder Information

Version	1.0
Date	10.01.26
Contract Holder	ivoyant LLC
Address	1155 Perimeter Center West, Suite 600, DeKalb, Atlanta, GA 30338
UEI / CAGE	MKT6DN3QC5Y5 / 9KNB8
Website	www.ivoyant.com
SEWP Program Site	www.sewp.nasa.gov

1. Overview

1.1 About ivoyant LLC

ivoyant LLC is an Atlanta, GA-based Small Business. ivoyant holds the GSA Multiple Award Schedule (MAS) Contract 47QTCA24D0085 and Texas DIR DBITS (TX-DBITS) Contract DIR-CPO-6075, and is now a NASA SEWP VI Category C Contract Holder.

As a technology and digital solutions company, we help public sector agencies and organizations modernize and transform mission-critical operations, blending human-centric design, user experience, and modern engineering to build secure, cloud-based, multi-tier, low-latency platforms using distributed computing, enterprise integration, big data, and machine learning/AI. We bring this same engineering discipline — built delivering next-generation platforms for Fortune 500 telecom, airline & logistics, retail, and financial services clients — to Federal agencies under NASA SEWP VI Category C.

"Empowering organizations with strategic & technology-driven solutions that deliver measurable outcomes."

1.2 About NASA SEWP VI

NASA SEWP VI – The NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup", provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. The SEWP vehicle represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all Federal agencies with acquisition support - more than 50,000 orders a year.

1.3 Fair Opportunity

FAR 16.505(b)(1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding $10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (CO) and that the CO must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP Quote Request Tool (QRT) will automatically include the Contract Holders within a selected Group or based on a suggested source.

1.4 What's In Scope for SEWP VI

SEWP is designed to provide a broad suite of Information Technology, Communication and Audio Visual (ITC/AV) solutions and services. SEWP is composed of three (3) scope categories:

- Category A - ITC/AV Solutions
- Category B - Enterprise-Wide ITC/AV Service Solutions
- **Category C - Mission-Based ITC/AV Service Solutions** *(ivoyant LLC's awarded category)*

Per ivoyant's Terms and Conditions, Category C provides Federal agencies with customized solutions at a mission/program level, including custom computer programming, telecommunications and network engineering, data processing and analysis, IT and network operations, ITC/AV management, IT consulting and training, digital government services, and cybersecurity and security systems services.

Category C is services-only; product-only requirements are out of scope.

1.5 Ordering Process

The internal ordering process of each Agency varies. The process and accompanying forms for Purchase Requests (PR) and Delivery Orders (DO) that are issued against a SEWP contract is defined by the issuing Agency, not the NASA SEWP Program Management Office (PMO). The typical process is for an end-user to determine a requirement and generate a Purchase Request (PR).

The PR, along with any necessary funding information, is sent to that Agency's procurement office which results in the issuance of a DO. Any valid Federal Agency DO form, and the associated Delivery Order number, may be used. The NASA SEWP PMO does not issue DOs — these must be issued through the issuing Agency's procurement office. The SEWP PMO reviews, processes, and tracks issued DOs and forwards them to the Contract Holder(s).

If modifications are made to any order, these modifications must also route through the SEWP Program Management Office (PMO).

2. Category C Contract Facts

Feature	Detail
Contract Number	80TECH26D1835
Category / Group	Category C, Group C1 (Small Business Set-Aside)
Award Date	July 10, 2026, per the Contracting Officer's countersignature on the executed SF-1449.
Period of Performance	November 1, 2026 – October 31, 2036 (anticipated), a 10-year ordering period; orders may be completed up to 60 months (5 years) after the ordering period ends.
Contract Ceiling	$20 billion Not-to-Exceed (per Block 20 of the signed SF 1449)
Order Types	Firm Fixed Price, Time and Materials, Labor Hour, Fixed Price Award Fee, Fixed Price Incentive Fee, FP-EPA, or hybrid
Minimum Order	$25
Category C Order Threshold	$2 million per order (including options) in contract Year 1; $10 million in Year 2; restriction lifted from Year 3
SEWP Fee	0.34%, included in all quoted prices; not listed separately on quotes or orders
Payment Terms	Net 30; EFT and Government Purchase Card accepted, subject to a **2.5%** surcharge.
Primary NAICS	541512 - Computer Systems Design Services 541511 - Custom Computer Programming Services 541519 - Other Computer Related Services

3. How to Obtain a Quote (A.6.1.a)

3.1 Through the SEWP Quote Request Tool

Go to www.sewp.nasa.gov and open the Quote Request Tool (QRT). Create a Request for Quote (RFQ), Request for Information (RFI), or Market Research Request (MRR), and select Category C. Attach the Statement of Work or requirements, specify contract type, period and place of performance, and any agency-specific terms.

3.2 Directly from ivoyant

For market research, capability discussions, or pre-RFQ scoping, contact ivoyant's quote representative below.

Quote Contact	Sonya Beredimas, Program Manager
Phone	678-674-3937
Email	sonya@ivoyant.com

3.3 How to Place an Order

Once a quote is accepted, the order is submitted to the NASA SEWP Program Management Office (PMO), which assigns a SEWP Control Number (SCN) before ivoyant may begin performance:

- The ordering office issues a delivery/task order on any valid agency order form, citing SEWP contract number 80TECH26D1835 and the SEWP RFQ number, if applicable.
- The order (or modification) is submitted to the SEWP PMO by fax (301-286-0317) or email (sewporders@sewp.nasa.gov).
- ivoyant supplies a CLIN verification file matching the order's CLINs, unit prices, and quantities to the total order amount.
- The SEWP PMO logs the order, checks it against the verification file, and assigns a SEWP Control Number (SCN).
- ivoyant may not begin performance until the SCN has been assigned.

Required Order Information

Per the SEWP VI Contract Holder User Manual (CHUM), each order must include:

- Date of order
- Name, phone number, and email address of the authorized Government Ordering Official
- Name of the Issuing Agency, and the Ordering Agency if different
- A unique order number, assigned by the Ordering Agency
- Contract Holder's name (ivoyant LLC)
- Appropriation and accounting data
- Billing/invoice address and shipping address
- SEWP CLINs and descriptions of services ordered
- Total order amount and period of performance for any associated services
- Any additional mutually agreed Terms and Conditions or Statement of Work

4. Installation, Warranty, Technical Support & Post-Delivery Support (A.6.1.b)

Services delivered under ivoyant's SEWP VI contract are subject to the inspection and acceptance terms of FAR 52.212-4 (as incorporated by the contract's Terms and Conditions): services found not to conform to the order's requirements at the time of delivery are corrected or replaced by ivoyant, as provided under that clause. Questions regarding installation, technical support, **software support**, **or other post-delivery issues** should be directed to the contact below.

Support Contact	Sonya Beredimas, Program Manager
Phone	678-674-3937
Email	sonya@ivoyant.com

5. How to Troubleshoot a Problematic Order (A.6.1.c)

If an order is delayed, a quote does not match an order, or a performance concern arises, contact ivoyant using the information below.

Contact	Role	Phone / Email
Sonya Beredimas	**Program Manager**	678-674-3937 sonya@ivoyant.com
Basanth Gowda	**Deputy Program Manager**	847-867-1936 basanth@ivoyant.com
Rajanikanth Pandiri	**Contracts & Compliance Lead**	913-948-4327 rajanikanth@ivoyant.com

For questions about SEWP program procedures, order processing status at the PMO, or the Quote Request Tool, Government customers may also contact the NASA SEWP Help Desk at help@sewp.nasa.gov or through www.sewp.nasa.gov.

6. Compliance with the Contract Holder User Manual (A.6.3)

This Ordering Guide is provided in accordance with, and ivoyant's order-processing procedures comply with, the requirements of the NASA SEWP VI Contract Holder User Manual (Attachment C). This guide will be updated within 10 business days of any modification to Contract 80TECH26D1835, consistent with SOW A.6.

7. How to Contact SEWP

SEWP PMO Hours	Mon–Fri, 7:30 AM – 6 PM (ET)
Email	help@sewp.nasa.gov
Customer Help Desk	(301) 286-1478
Website	https://www.sewp.nasa.gov

8. Related Links

- NASA SEWP Program Home: https://www.sewp.nasa.gov
- SEWP VI Program Page: https://www.sewp.nasa.gov/sewpvi/
- ivoyant LLC: www.ivoyant.com